



Covid-19 Street Ambassador - Volunteer Description

Hereford City Centre, Ross-on-Wye, Leominster, Ledbury

Purpose

To love people better by maintaining safer spaces through the different phases of Covid-19 management.

The role involves walking as a socially distanced, uniformed pair and being a calm reassuring presence to those you meet. It is a chance to interact with people safely, especially those coming out on the streets that are vulnerable or lonely or those struggling with the crisis. This is a growing issue as the lock down goes on.

Patrols involve walking several miles. The patrol patterns are designated to us by the police. Our role is: to remind people to 'stay home, stay safe' - supporting the police to help the public follow government guidelines; to listen, care and help safely; to respond to vulnerable people and insure they are supported through the crisis.

Tasks

1. Complete our safer recruitment process - providing a full employment history, 2 references and a DBS.
2. Attend initial training, which will be done at Vennture, adhering to Government guidelines
3. Adhere to Vennture's Safe Working and Safeguarding protocols
4. Go on at least one patrol each week with a partner:
 - a. Patrols cover all 7 days; they are split morning and afternoon and include a break,
 - b. Say a friendly hello to the people you see!
 - c. Strike up a conversation with those that look lonely or vulnerable,
 - d. Fill in our data collection forms and patrol feedback form,
 - e. Liaise with Police and CCTV.
5. Participate in feedback, training and team support sessions.

Initial Training sessions will be held on a Monday, Wednesday and Thursday mornings 10am-11:30am.

Commitment

We would like volunteers to commit to at least one 3-hour patrol a week for at least 12 weeks. We encourage volunteers to go out on 2 patrols per week – some choose to do more. We appreciate and respect that some volunteers may need to return to work as covid-19 restrictions are lifted.

Requirements

We are looking for 100 volunteers to join our dynamic Street Presence team. Applicants need to be available, friendly, approachable, outgoing and discreet. They must be able to work within clear Safe Working guidelines.

Apply NOW - Please Email: enquiries@vennture.org.uk Mark the subject: 'Ambassadors'.



Vennture – formerly Hereford City Mission founded by John Venn in 1856

www.vennture.org.uk - enquiries@vennture.org.uk - 0330 20 20 730
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