



## Safe and Well Phone Buddy - Volunteer Description

### Purpose

**To love people better by maintaining safer spaces through the different phases of Covid-19 management.**

As a Vennture Safe and Well Phone Buddy you will build a meaningful, trusting relationship through daily phone contact with housed homeless people. The aim of these friendly and supportive phone calls are to:

**Keeps people well                      Help people recover safely                      Encourages individuals to make a fresh start**

### Tasks

1. Complete our safer recruitment process - providing a full employment history, 2 references and a DBS.
2. Attend initial training, which will be done via a Vennture Zoom call
3. Adhere to Vennture's Safe Working and Safeguarding protocols
4. Be part of a paired buddy team who make at least one phone call per day to a housed homeless person.  
Each phone call will:
  - a. Encourage Covid-19 compliance
  - b. Listen, be supportive and encourage small, achievable steps forward
  - c. Encourage further support and engagement with Vennture and other agencies
  - d. Escalate safeguarding and urgent concerns
  - e. Complete a phone and conversation log
5. Participate in feedback, training and team support sessions.

### Commitment

We would like Self and Well Phone Buddy volunteers to commit to supporting the housed homeless for six to eighteen months. This will enable a rapport to be developed and for the Buddy to make a real difference in a housed homeless person's future. We appreciate and respect that some volunteers may need to return to work as covid-19 restrictions are lifted.

### Requirements

We are looking for 60 volunteers to join our dynamic Housed Homeless team. Applicants need to be available, friendly, approachable, outgoing and discreet. They must be able to work within clear Safe Working guidelines.

**Apply NOW - Please Email: [enquiries@vennture.org.uk](mailto:enquiries@vennture.org.uk) Mark the subject: 'Safe and Well Phone Buddy'.**



**Vennture** – formerly Hereford City Mission founded by John Venn in 1856

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